

Fire Alarm System and Fire Sprinkler with B Form

Annual Comprehensive Maintenance Contract

Tender Reference: 003

Date : 2nd January 2026

Introduction

Acuite Ratings & Research Limited is inviting quotations from eligible and experienced service providers for the **Annual Comprehensive Maintenance Contract (AMC)** of **Fire Alarm and Fire Sprinkler systems** installed at our offices and **B Form**

The selected vendor will be responsible for providing **quality service, preventive maintenance, and timely corrective actions** to ensure smooth functioning of all equipment.

Scope of Work

The service provider shall undertake:

- Preventive maintenance of fire alarm systems, sprinklers, smoke detectors, and extinguishers.
- Quarterly inspection and testing of all devices and panels.
- Cleaning and calibration of smoke detectors and testing of alarm panels.
- Checking sprinkler heads, valves, and pipelines for proper operation.
- Refilling/replacement of fire extinguishers as per safety standards.
- Attending breakdown calls promptly to minimize downtime.
- Ensuring compliance with fire safety regulations and statutory requirements.
- Maintaining service records and submitting reports after each visit.

System Details (Location-wise)

Location	Sprinkler	Smoke detector	Fire alarm panel	fire extinguisher 2kg powder	fire extinguisher 4kg powder	fire extinguisher 4.5 kg Co2
905 kanjurmarg office	17	8	2 Zone Agni	4		1
708 kanjurmarg office	15	2	NO	3	1	
603 kanjurmarg office	12	10	2 zone system sensor	3	1	
Nahur office	30	28	Ravel 1 zone	11		1

Vendor Eligibility Criteria

Vendors submitting quotations must meet the following criteria:

- Must be a registered company/firm with valid GST and PAN.
- Minimum 3 years of experience in providing AMC services for commercial AC systems.

Acuite Ratings & Research Limited

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- Ability to provide service support across multiple locations.

Documents to be Submitted

Vendors are required to submit the following documents along with the quotation:

1. Company Profile
2. GST Registration Certificate
3. PAN Card
4. List of existing clients
5. Rate card with breakup (service charges, spare parts coverage, statutory components, etc.)
6. Any additional service terms and conditions

Submission Details

All quotations must be submitted in the prescribed format and emailed to:

Email: finance@acuite.in

Submission Deadline: 07th January 2026

Quotations received after the deadline will not be considered.

Evaluation Criteria

The evaluation will be based on:

- Compliance with tender requirements
- Pricing and cost competitiveness
- Vendor experience and capability
- Service quality and response time standards

Terms & Conditions

- Acuite reserves the right to accept or reject any quotation without assigning any reason.
- Vendor must ensure timely response to breakdown calls and preventive maintenance schedules.
- All statutory compliance is the responsibility of the vendor.
- Contract duration and payment terms will be finalized after vendor selection.