



**Press Release**  
**Mentor Home Loans India Limited**  
**April 26, 2024**

**Rating Reaffirmed and Withdrawn**

Product	Quantum (Rs. Cr)	Long Term Rating	Short Term Rating
Bank Loan Ratings	155.00	ACUITE BBB   Negative   Reaffirmed   Stable to Negative	-
Non Convertible Debentures (NCD)	10.00	Not Applicable   Withdrawn	-
Total Outstanding Quantum (Rs. Cr)	155.00	-	-
Total Withdrawn Quantum (Rs. Cr)	10.00	-	-

**Rating Rationale**

Acuite has reaffirmed the long-term rating of '**ACUITE BBB**' (read as **ACUITE triple B**) on the Rs. 155.00 Cr. bank facilities of Mentor Home Loans India Limited (MHIL). The outlook has been revised from '**Stable**' to '**Negative**'.

Acuite has withdrawn its long-term rating on the Rs. 10.00 Cr. Non-convertible debentures of Mentor Home Loans India Limited (MHIL) without assigning any rating as it is a proposed facility. The withdrawal is on account of request received from client and in accordance with Acuite's policy on withdrawal of rating as applicable to the respective facility / instrument.

**Rationale for the rating**

The revision in outlook is on account of sequential deterioration in MHIL's scale of operations and in profitability metrics. The company's on-book AUM deteriorated at Rs. 256.66 crore as on Dec 31, 2023 as against Rs 282.40 crore as on March 31, 2023 and Rs 319.03 Cr. as on March 31 2022. The overall AUM declined from Rs 457.11 Cr. in FY2021 to Rs 408.34 Cr. in FY 2024 (provisional) of which ~90 percent of off book exposure is towards direct assignments. The PAT moderated to Rs 9.07 Cr. in 9MFY2024 as against Rs 12.37 Cr. in 9MFY2023. However, the PAT marginally improved though remaining moderate for FY2024(provisional) to Rs 12.07 Cr. as against Rs 11.68 Cr. in FY23 and Rs 16.26 Cr. in FY2022. The rating is further constrained due to the ongoing dispute amongst the promoters which has impacted the business growth & resources raising in the company over the last few years. Over the last few years, the company's disbursements have declined from Rs. 107 Cr. during FY2020 to Rs. 72.74 Cr. during FY2023 (Rs. 44.95 Cr. during 9MFY23) owing to challenges in resource raising from financial institutions. Consequently, there has been a decline in the overall AUM and profits. The rating is further constrained by the relatively small scale of operations and geographical concentration of the loan portfolio with ~74 percent POS in Rajasthan.

The rating continues to factor in MHIL's experienced promoter and management team, as well as its adequate capitalisation & liquidity buffers. Overall Capital Adequacy Ratio (CAR) stood at 96.20 percent as on December 31, 2023. The rating further derives strength from healthy asset quality marked by on time portfolio of 93.16 percent as on December 31, 2023. Acuite believes that an amicable resolution to the ongoing promoter dispute is a key rating monitorable for the company's growth prospects going forward.

**About the company**

MHIL is a Jaipur based non-deposit taking Housing Finance Company (HFC) engaged in

mortgage financing, Loans against Property (LAP) and housing loans. The company was originally established in 1995 as a Non-deposit taking Non-Banking Finance Company (NBFC) and subsequently in 2014, the company got registered as a Housing Finance Company with

the National Housing Bank. The company is promoted by Mr. G. L. Goyal and is presently managed by Mr. Pawan Goyal (Managing Director), who has over two decades of experience in the financial services sector. The company has presence in Rajasthan, Madhya Pradesh, Maharashtra and Gujarat and operates through a network of 41 branches.

### **Unsupported Rating**

Not Applicable

### **Analytical Approach**

Acuité has considered the standalone business and financial risk profiles of MHIL to arrive at this rating.

### **Key Rating Drivers**

#### **Strength**

##### **Sound Asset Quality**

MHIL, initially started its operations in 1994 as an NBFC engaged in vehicle financing and subsequently shifted to housing finance in 2014. Over the past 7 years the company has established its market position by scaling up its portfolio from Rs. 42.0 Cr. as of March 31, 2014 to Rs. 412.56 Cr. as of December 31, 2023. Its portfolio comprises mainly of retail housing loans (in affordable segment) i.e. 76 percent, the balance being LAP. The company's AUM of Rs. 412.56 Cr. as on December 31, 2023 includes off balance sheet exposures in the form of direct assignment portfolio comprising ~28 percent of AUM. However, MHIL's AUM has remained stagnant over the past couple of year. The company's operations are mostly concentrated around Rajasthan with around 74 percent of the loan book originated from Rajasthan. Besides Rajasthan, the company has presence in other states like Gujarat, Madhya Pradesh & Maharashtra. It operates through a network of 41 branches spread across these four states. While Rajasthan continues to be a major market for MHIL, its entry into other states will gradually de-risk its portfolio from geographical concentration risk. MHIL's operations are overseen by Mr. Pawan Goyal, Managing Director, along with support from professionals in various verticals.

MHIL has reported decline in loan portfolio while maintaining asset quality. The company reported Gross Non-Performing Assets (GNPA) of 1.89 percent and NNPA of 1.41 percent as on December 31, 2023. The company has adopted prudent lending practices as reflected in its average Loan to Value (LTV) ratio, it has maintained LTV ratio up to 50 percent in its overall portfolio.

MHIL's borrower profile constitutes exposure of ~60 percent to self-employed borrowers and remaining to salaried borrowers. The cash flows of these borrowers especially in the self-employed category are linked to the economic activities in the region. MHIL's portfolio has however, declined as the company is raising funds only through direct assignment transactions as lenders have taken a cautious approach in sanctioning fresh loans with regards to on-going family feud.

Acuite believes that MHIL's ability to raise and deploy the funds profitably while maintaining its asset quality will be key rating monitorable.

#### **Adequate Capitalisation**

MHIL's capitalization remained comfortable with overall Capital Adequacy Ratio (CAR) of 96.20 percent as on December 31, 2023 as against 91.74 percent as on March 31, 2023. Of the overall CAR as on December 31, 2023, Tier I CAR stood at 88.94 percent and Tier II CAR stood 12.88 percent. The improvement in CAR was majorly on account of reduction in risk weighted assets due to declining on-book loan portfolio. MHIL has a net worth of Rs. 157.30 Cr. as on December 31, 2023 and Rs. 148.22 Cr. as on March 31, 2023. The networth improved on the back of healthy internal accruals.

The company had relied mainly on bank lines to support its business growth however, since FY2021, the company has relied on direct assignment transactions to sustain its AUM. The company reported gearing of 0.81 times as on December 31, 2023 from 1.15 times as on March 31, 2023. Debt comprises mostly term loans and cash credit availed from Banks & NBFC/FI. Besides term loans & re-finance from NHB which contribute majorly portion of debt

funding company also has cash credit limit and has raised funds through NCDs (comprises 1 percent of borrowings).

Acuité believes that the MHIL is adequately capitalized to support its growth prospects for over near to medium term

## **Weakness**

### **Disputes in the promoter family**

MHIL is a family run NBFC, promoted by Mr. G. L. Goyal. The day to day operations of the company were managed by his sons, Mr. Pawan Goyal and Mr. Basant Goyal. Post a family feud, Mr. Basant Goyal, (a member of the promoter family), who was earlier associated with MHIL as an Executive director, has stepped down from his executive role, though he still continues on the Board of the company. Mr. Pawan Goyal, is presently in charge of the day to day operations. The promoter dispute is currently sub judice and is being represented in National Company Law Tribunal (NCLT).

The management has inducted professionals from the industry to oversee key functions which were earlier handled by Mr. Basant Goyal. The ability of the new management to maintain the key operating parameters, post these operational level developments is to be examined. Acuité believes that the efficacy of the company to maintain its operating performance and financial flexibility under these circumstances will remain a key rating monitorable.

### **Susceptibility of operating performance to the overall operating environment**

MHIL's key product offerings are spread across financing through home loans in the affordable housing segment and Loan against property (LAP). Around 75 percent of MHIL's portfolio as on December 31, 2023 accounts for home loans while remaining comprises of LAP portfolio. Majority of the MHIL's borrowers comprise of self-employed individuals including small traders, retailers, businessmen and other local small business operators. MHIL's overall credit profile is also susceptible to concentration of portfolio in Rajasthan, hence, the serviceability of these loans is directly dependent on the level of economic activity in the region.

While on one hand, MHIL could face asset side challenges w.r.t asset quality, MHIL also faces challenges in raising fresh long-term funding. The overtly cautious and selective approach adopted by lenders and management dissent has led to lower availability of fresh funding for MHIL. The increasing challenges in the operating environment has further made it difficult to raise fresh long-term funding. Amidst such a challenging financing environment, companies like MHIL, with dissension in management, are likely to face challenges in terms of their funding. MHIL has, in this period, adopted to means like raising finances through sale of pool through direct assignment route. Further the thrust of regulator in the affordable housing segment, has led to various large number of players entering the affordable housing finance segment. These players offer similar products at competitive rates which has led to increased choice for customers. Acuite believes that the company will benefit from the expected buoyancy in demand for affordable housing segment once the economic climate in the country stabilises and MHIL's ability to benefit from the growth in demand for affordable housing.

MHIL's disbursement for FY2023 stood at Rs. 72.74 Cr. as compared to Rs. 44.95 Cr. in 9MFY24. Sustainability of growth of this segment remains a key monitorable.

Acuité believes that MHIL's ability to raise long term funding at competitive rates to augment its growth in a challenging operating environment while maintaining its asset quality and keeping its opex at optimal levels will be a key rating monitorable.

## **Rating Sensitivity**

- Resolution of ongoing promoters dispute
- Growth in AUM Movement in profitability metrics and asset quality.
- Liquidity and capitalisation buffers
- Changes in regulatory environment

## **Liquidity Position**

### **Adequate**

MHIL has adequately matched asset liability profile as per ALM statement dated December 31, 2023. As on December 31, 2023 MHIL had cash & cash equivalents of Rs. 29.22 Cr. The

debt servicing obligations due over the period of 1 year is ~Rs. 70 Cr. The company also avails cash credit facilities from Banks and has down sold its assets mainly through direct assignment transactions.

### Outlook: Negative

Acuite believes that MHIL's credit profile will maintain a 'Negative' outlook on account of degrowth in AUM and decline in operating performance. The outlook may be revised to 'Stable' in case MHIL is able to demonstrate a significant improvement in the AUM and operating performance. The rating may be downgraded if the company faces challenges in raising long term debt and scaling of operation while maintaining asset quality and profitability matrix.

### Other Factors affecting Rating

None

### Key Financials - Standalone / Originator

Particulars	Unit	FY23 (Actual)	FY22 (Actual)
Total Assets	Rs. Cr.	335.75	398.94
Total Income*	Rs. Cr.	38.98	41.84
PAT	Rs. Cr.	11.68	16.26
Net Worth	Rs. Cr.	148.22	136.54
Return on Average Assets (RoAA)	(%)	3.18	3.74
Return on Average Net Worth (RoNW)	(%)	8.21	12.66
Debt/Equity	Times	1.15	1.79
Gross NPA	(%)	1.15	2.10
Net NPA	(%)	1.07	1.46

### Status of non-cooperation with previous CRA (if applicable):

Not applicable

### Any other information

None

### Applicable Criteria

- Application Of Financial Ratios And Adjustments: <https://www.acuite.in/view-rating-criteria-53.htm>
- Default Recognition: <https://www.acuite.in/view-rating-criteria-52.htm>
- Non-Banking Financing Entities: <https://www.acuite.in/view-rating-criteria-44.htm>

### Note on complexity levels of the rated instrument

In order to inform the investors about complexity of instruments, Acuite has categorized such instruments in three levels: Simple, Complex and Highly Complex. Acuite's categorisation of the instruments across the three categories is based on factors like variability of the returns to the investors, uncertainty in cash flow patterns, number of counterparties and general understanding of the instrument by the market. It has to be understood that complexity is different from credit risk and even an instrument categorized as 'Simple' can carry high levels of risk. For more details, please refer Rating Criteria "Complexity Level Of Financial Instruments" on [www.acuite.in](http://www.acuite.in)

## Rating History

Date	Name of Instruments/Facilities	Term	Amount (Rs. Cr)	Rating/Outlook
28 Apr 2023	Non-Convertible Debentures (NCD)	Long Term	5.00	ACUITE Not Applicable (Withdrawn)
	Proposed Non Convertible Debentures	Long Term	10.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Long Term Bank Facility	Long Term	3.84	ACUITE BBB   Stable (Reaffirmed)
	Cash Credit	Long Term	10.00	ACUITE BBB   Stable (Reaffirmed)
	Cash Credit	Long Term	1.00	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	7.92	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	4.84	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	3.49	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	5.61	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	5.21	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	2.25	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	4.23	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	2.69	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	17.19	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	10.00	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	15.00	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	3.80	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	7.83	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	2.69	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	3.34	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	1.17	ACUITE BBB   Stable (Reaffirmed)
	Proposed Long Term Loan	Long Term	4.36	ACUITE BBB   Stable (Reaffirmed)
	Proposed Long Term Bank Facility	Long Term	33.54	ACUITE BBB   Stable (Reaffirmed)
	Proposed Long Term Bank Facility	Long Term	5.00	ACUITE BBB   Stable (Assigned)
	Term Loan	Long Term	7.06	ACUITE BBB   Stable (Assigned)
	Term Loan	Long Term	2.69	ACUITE BBB   Stable (Assigned)
		Long		ACUITE BBB   Stable



05 May 2022	Term Loan	Term	10.89	(Assigned)
	Term Loan	Long Term	6.20	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	15.00	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	10.00	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	20.31	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	3.41	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	5.77	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	5.25	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	9.38	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	7.94	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	5.04	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	6.77	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	1.97	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	9.56	ACUITE BBB   Stable (Reaffirmed)
	Term Loan	Long Term	3.56	ACUITE BBB   Stable (Reaffirmed)
	Cash Credit	Long Term	1.00	ACUITE BBB   Stable (Reaffirmed)
	Cash Credit	Long Term	10.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Long Term Bank Facility	Long Term	3.84	ACUITE BBB   Stable (Reaffirmed)
	Proposed Non Convertible Debentures	Long Term	10.00	ACUITE BBB   Stable (Reaffirmed)
	Non-Coverible Debentures (NCD)	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Long Term Loan	Long Term	4.36	ACUITE BBB   Stable (Assigned)
25 Feb 2022	Non-Coverible Debentures (NCD)	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Non Convertible Debentures	Long Term	10.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Long Term Bank Facility	Long Term	125.00	ACUITE BBB   Stable (Reaffirmed)
01 Mar 2021	Non-Coverible Debentures (NCD)	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Long Term Bank Facility	Long Term	25.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Long Term Bank Facility	Long Term	100.00	ACUITE BBB   Stable (Assigned)
	Proposed Non Convertible Debentures	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Non Convertible Debentures	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)

08 Feb 2021	Non-Coverable Debentures (NCD)	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Long Term Bank Facility	Long Term	25.00	ACUITE BBB   Stable (Assigned)
	Proposed Non Convertible Debentures	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Non Convertible Debentures	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)
22 Jan 2021	Non-Coverable Debentures (NCD)	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Non Convertible Debentures	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)
	Proposed Non Convertible Debentures	Long Term	5.00	ACUITE BBB   Stable (Reaffirmed)



## Annexure - Details of instruments rated

Lender's Name	ISIN	Facilities	Date Of Issuance	Coupon Rate	Maturity Date	Complexity Level	Quantum (Rs. Cr.)	Rating
Not Applicable	Not avl. / Not appl.	Proposed Long Term Bank Facility	Not avl. / Not appl.	Not avl. / Not appl.	Not avl. / Not appl.	Simple	3.84	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
Not Applicable	Not avl. / Not appl.	Proposed Long Term Bank Facility	Not avl. / Not appl.	Not avl. / Not appl.	Not avl. / Not appl.	Simple	58.65	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
Not Applicable	Not avl. / Not appl.	Proposed Long Term Bank Facility	Not avl. / Not appl.	Not avl. / Not appl.	Not avl. / Not appl.	Simple	5.00	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
Not Applicable	Not avl. / Not appl.	Proposed Long Term Loan	Not avl. / Not appl.	Not avl. / Not appl.	Not avl. / Not appl.	Simple	4.36	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
Not Applicable	Not avl. / Not appl.	Proposed Non Convertible Debentures	Not avl. / Not appl.	Not avl. / Not appl.	Not avl. / Not appl.	Simple	10.00	Not Applicable   Withdrawn
A U Small Finance Bank	Not avl. / Not appl.	Secured Overdraft	Not avl. / Not appl.	Not avl. / Not appl.	Not avl. / Not appl.	Simple	4.06	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
IDFC First Bank Limited	Not avl. / Not appl.	Secured Overdraft	Not avl. / Not appl.	Not avl. / Not appl.	Not avl. / Not appl.	Simple	1.00	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
Punjab National Bank	Not avl. / Not appl.	Term Loan	05 Aug 2017	Not avl. / Not appl.	05 Aug 2030	Simple	0.01	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
Equitas Small Finance Bank Ltd.	Not avl. / Not appl.	Term Loan	20 Nov 2017	Not avl. / Not appl.	05 Nov 2024	Simple	1.64	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
Equitas Small Finance Bank Ltd.	Not avl. / Not appl.	Term Loan	07 Mar 2018	Not avl. / Not appl.	05 Feb 2025	Simple	2.84	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
A U Small Finance Bank	Not avl. / Not appl.	Term Loan	17 Feb 2018	Not avl. / Not appl.	05 May 2024	Simple	0.69	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
Capital Small Finance Bank Ltd.	Not avl. / Not appl.	Term Loan	23 Apr 2018	Not avl. / Not appl.	23 Jul 2025	Simple	2.36	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
Capital Small Finance Bank Ltd.	Not avl. / Not appl.	Term Loan	02 Feb 2019	Not avl. / Not appl.	02 Feb 2026	Simple	1.81	ACUITE BBB   Negative   Reaffirmed   Stable to Negative

IDFC First Bank Limited	Not avl. / Not appl.	Term Loan	23 Jul 2018	Not avl. / Not appl.	23 Jul 2030	Simple	13.80	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
IDFC First Bank Limited	Not avl. / Not appl.	Term Loan	27 Mar 2017	Not avl. / Not appl.	27 Mar 2024	Simple	0.01	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
IDFC First Bank Limited	Not avl. / Not appl.	Term Loan	23 Jul 2018	Not avl. / Not appl.	23 Jul 2028	Simple	15.00	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
Utkarsh Small Finance Bank Ltd.	Not avl. / Not appl.	Term Loan	11 Sep 2019	Not avl. / Not appl.	20 Sep 2024	Simple	1.20	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
State Bank of India	Not avl. / Not appl.	Term Loan	27 Feb 2017	Not avl. / Not appl.	31 Aug 2025	Simple	4.22	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
LIC Housing Finance Ltd.	Not avl. / Not appl.	Term Loan	24 Mar 2017	Not avl. / Not appl.	01 Aug 2027	Simple	15.76	ACUITE BBB   Negative   Reaffirmed   Stable to Negative
LIC Housing Finance Ltd.	Not avl. / Not appl.	Term Loan	27 Feb 2018	Not avl. / Not appl.	01 Jul 2028	Simple	18.75	ACUITE BBB   Negative   Reaffirmed   Stable to Negative

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### About Acuité Ratings & Research

Acuité is a full-service Credit Rating Agency registered with the Securities & Exchange Board of India (SEBI). The company received RBI Accreditation as an External Credit Assessment Institution (ECAI) for Bank Loan Ratings under BASEL-II norms in the year 2012. Acuité has assigned ratings to various securities, debt instruments and bank facilities of entities spread across the country and across a wide cross section of industries. It has its Registered and Head Office in Kanjurmarg, Mumbai.

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