

Press Release

Iserve Solutions & Services Private Limited

October 29, 2020

Rating Update



| | |
|-------------------------------------|---|
| Total Bank Facilities Rated* | Rs. 45.50 Cr.# |
| Long Term Rating | ACUITE BB- (Downgraded from ACUITE BB) Issuer not co-operating* |
| Short Term Rating | ACUITE A4+ Issuer non-cooperating* |

#Refer Annexure for details

*The issuer did not co-operate; based on best available information.

Acuite has downgraded the long-term rating to '**ACUITE BB-' (read as ACUITE Double B minus)** from '**ACUITE BB' (read as ACUITE Double B)** and the short-term rating to '**ACUITE A4+' (read as ACUITE A four plus)** on the Rs. 45.50 crore bank facilities of Iserve Solution & Services Private Limited. The rating continues to be flagged as "Issuer Not-Cooperating" and is based on best available information.

ISSPL was established in 2006 by Mr. Rajesh Agarwal and Mrs. Sradha Rathi as a closely held company. The company is an authorized distributorship of Dell International Services India Private Limited in Kolkata.

Non-cooperation by the issuer/borrower:

Acuite has been requesting for data, information and undertakings from the rated entity for conducting surveillance & review of the rating. However, the issuer/borrower failed to submit such information before the due date.

This rating is, therefore, being flagged as "Issuer not-cooperating", in line with prevailing SEBI regulations and Acuite's policies.

Applicable Criteria

- Default Recognition - <https://www.acuite.in/view-rating-criteria-52.htm>
- Trading Entities - <https://www.acuite.in/view-rating-criteria-61.htm>

Limitation regarding information availability:

The rating is based on information available from sources other than the issuer/borrower (in the absence of information provided by the issuer/borrower). Acuite endeavoured to gather information about the entity/industry from the public domain. Therefore, Acuite cautions lenders and investors regarding the use of such information, on which the indicative credit rating is based.

About the Rated Entity - Key Financials

The rated entity has not shared the latest Financial Statements despite repeated attempts.

Status of non-cooperation with previous CRA (if applicable)

None

Any other information

Acuite is yet to receive the latest No Default Statement (NDS) from the rated entity, despite repeated requests and follow-ups

Rating History (Upto last three years)

| Date | Name of Instrument / Facilities | Term | Amount (Rs. Cr) | Ratings/Outlook |
|---------------|---------------------------------|------------|-----------------|---|
| 01 Aug, 2019 | Channel Financing | Long Term | 38.00 | ACUITE BB/Stable Issuer Not co-operating |
| | Overdraft | Long Term | 1.50 | ACUITE BB/Stable Issuer Not co-operating |
| | Bank Guarantee | Short Term | 6.00 | ACUITE A4+ Issuer Not co-operating |
| 22 May, 2018 | Channel Financing | Long Term | 38.00 | ACUITE BB/Stable (Reaffirmed) |
| | Overdraft | Long Term | 1.50 | ACUITE BB/Stable (Reaffirmed) |
| | Bank Guarantee | Short Term | 6.00 | ACUITE A4+ (Reaffirmed) |
| 02 June, 2017 | Proposed Channel Financing | Long Term | 22.00 | ACUITE BB/Stable (Assigned) |
| | Channel Financing | Long Term | 12.50 | ACUITE BB/Stable (Assigned) |
| | Overdraft | Long Term | 5.00 | ACUITE BB/Stable (Assigned) |
| | Bank Guarantee | Short Term | 6.00 | ACUITE A4+ (Assigned) |

*The issuer did not co-operate; based on best available information.

*Annexure – Details of instruments rated

| Name of the Facilities | Date of Issuance | Coupon Rate | Maturity Date | Size of the Issue (Rs. Crore) | Ratings/Outlook |
|------------------------|------------------|----------------|----------------|-------------------------------|--|
| Channel Financing | Not Applicable | Not Applicable | Not Applicable | 38.00 | ACUITE BB- (Downgraded from ACUITE BB) Issuer Not co-operating |
| Overdraft | Not Applicable | Not Applicable | Not Applicable | 1.50 | ACUITE BB- (Downgraded from ACUITE BB) Issuer Not co-operating |
| Bank Guarantee | Not Applicable | Not Applicable | Not Applicable | 6.00 | ACUITE A4+ (Issuer Not co-operating) |

*The issuer did not co-operate; based on best available information

Contacts

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About Acuité Ratings & Research:

Acuité Ratings & Research Limited is a full-service Credit Rating Agency registered with the Securities and Exchange Board of India (SEBI). The company received RBI Accreditation as an External Credit Assessment Institution (ECAI), for Bank Loan Ratings under BASEL-II norms in the year 2012. Since then, it has assigned more than 6,000 credit ratings to various securities, debt instruments and bank facilities of entities spread across the country and across a wide cross section of industries. It has its Registered and Head Office in Mumbai.

Disclaimer: *An Acuité rating does not constitute an audit of the rated entity and should not be treated as a recommendation or opinion that is intended to substitute for a financial adviser's or investor's independent assessment of whether to buy, sell or hold any security. Acuité ratings are based on the data and information provided by the issuer and obtained from other reliable sources. Although reasonable care has been taken to ensure that the data and information is true, Acuité, in particular, makes no representation or warranty, expressed or implied with respect to the adequacy, accuracy or completeness of the information relied upon. Acuité is not responsible for any errors or omissions and especially states that it has no financial liability whatsoever for any direct, indirect or consequential loss of any kind arising from the use of its ratings. Acuité ratings are subject to a process of surveillance which may lead to a revision in ratings as and when the circumstances so warrant. Please visit our website (www.acuite.in) for the latest information on any instrument rated by Acuité.*